

AskOtago | Uia Ōtākou



AskStudent IT Essential Information



FIND
US

We are the student-staffed IT support team located in the AskOtago Central Library hub. Feel free to come by and ask us for help or advice. Our hours during semester are: **8.30am–9pm, 7 days a week.**

CONTACT
US

Phone: 034795170
Web: otago.ac.nz/studentit
Facebook chat: facebook.com/uostudentit
Email: studentit@otago.ac.nz

ACCOUNT
ACCESS
PASSWORD

Your University account controls access to all resources and services. If you have trouble with your credentials, contact us for assistance.

WI FI

You can access the internet on all campuses by connecting with your University credentials. Our Student Networks are UO_WIFI and UO-STUDENT.

STUDENT MAIL

This is the main way that you will be contacted by the University. You can set up your Student Mail to forward to your current email address. Your student email address will be:
[your username]@student.otago.ac.nz.

FREE OFFICE 365

All students are entitled to 5 free Microsoft Office licences. You can download and install Office on your own devices free of charge while you're studying.

STUDENT COMPUTERS

The Student Desktop is a computer-based study environment that gives you access to a range of general and course-specific software. It's available on any device at any time.

SAVING YOUR WORK

You can save your work in two places: in your Student Mail OneDrive with 1TB of storage, or in your Student Desktop with 3GB of storage.

PRINTING SERVICE

There are 80+ student printers available for use. You can print documents from the Student Desktop or your personal device. Documents can be scanned from the printers to your Student Mail or a flash drive.

STUDY SPACES

Student computer areas can be found throughout campus. They are looked after by Student IT and are available year-round as study spaces.

For more information, visit the AskOtago Knowledgebase ask.otago.ac.nz